

Business Services Center

Shipping Services



Phone: 702.590.9750 | Fax: 702.590.7112 | BSC@aria.com

Thank you for choosing ARIA Resort & Casino!

The Business Services Center would be more than happy to assist you with your packages. Following is information to make your deliveries easier.

We accept UPS and FedEx packages which each have a unique tracking number that you can monitor via the respective courier's website or by contacting them, as well as a guarantee of shipment date. UPS and FedEx are our preferred couriers since they deliver to the hotel Monday – Saturday. USPS is also a valid courier; however, their Express Service is not guaranteed because parcels are delivered to a Las Vegas sorting facility before they are brought to the hotel. This can delay USPS packages by up to 3 days.

Please address the package(s) to whomever will be retrieving them. The Business Center will not release packages to other recipients without written authorization.

When sending your package(s), the shipping label should read:

ARIA Resort & Casino
Attn: [Guest Name] – Guest
3730 Las Vegas Blvd. South
Las Vegas, NV 89158

To avoid delays, please DO NOT send packages to the Convention Services Manager's attention.

Once the packages are delivered, please allow about 2-4 hours for your package to be processed into our system and your room will be messaged informing you that they are available for pick-up or delivery to your room.

If your packages arrive before you check-in to ARIA, the Business Center will accept and store them for 14 days prior to your check-in date.

Please note that packages that are not retrieved 14 days after it arrives to the hotel, will be subject to be donated

Please be advised that there is a handling charge per package based on weight. The handling charge includes receiving, processing, and storing of your packages. The handling fees are listed below.

*****Handling charge per package*****

WEIGHT	PRICE
0 – 1 lb. (Letter)	\$8.00
1.1 – 15 lbs.	\$15.00
15.1 – 30 lbs.	\$20.00
30.1 – 50 lbs.	\$30.00
50.1 – 80 lbs.	\$50.00
80.1 – 100 lbs.	\$80.00
100.1 – 150 lbs.	\$100.00
150.1 lbs or more	\$100.00 per 100 lbs., rounded to the nearest 100. (i.e. 150.1 lbs. = \$200.00)

Prices are subject to change without prior notice

Alcohol Policy:

Alcohol shipments are not permitted. Due to taxation regulations we are not permitted to accept or ship any alcohol from the hotel.

Perishable Policy:

The Business Center may not be able to receive & store perishable items. Please contact the Business Center prior to shipping any perishables.

