

My Special Invites, under My Events on the <u>Virtuoso Events site</u>, allows an event attendee to host a reservation as well as table guests to manage invitations to reservations. This document focuses on how a dinner table host manages a reservation.

To manage a table reservation at a special occasion:

- 1. An active Virtuoso login
- 2. A completed registration for the event
- 3. To be attending the special occasion agenda session
- 4. Virtuoso Staff to associate your completed registration to your table reservation

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### **Basics**

### Where does My Special Invites live?

Under **My Events** on the Virtuoso Events website at: <a href="http://virtuosomeetings.virtuoso.com/MyProfile/MySpecialInvites.aspx">http://virtuosomeetings.virtuoso.com/MyProfile/MySpecialInvites.aspx</a>

## Who can access My Special Invites?

Anyone with an active Virtuoso.com login and a completed registration for the event, e.g. 2023 Virtuoso Travel Week

### When will My Special Invites be available?

Once registration is open for the special occasion

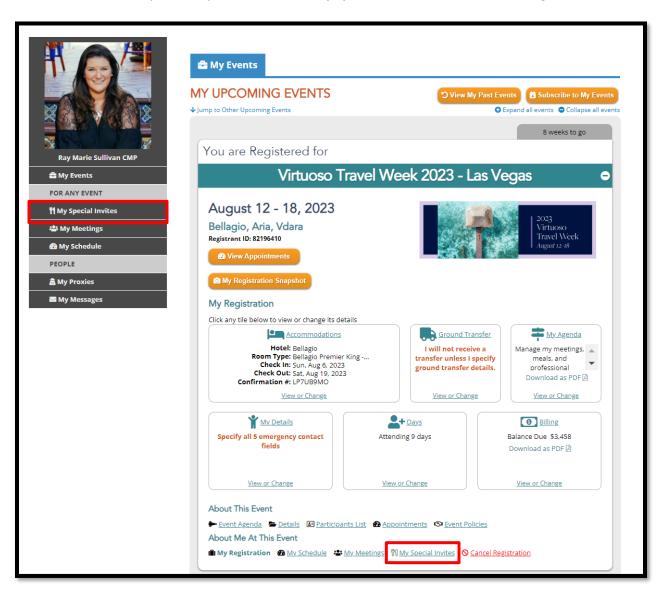
### What browsers and mobile devices is My Special Invites supported on?

Chrome, Firefox, Microsoft Edge, Safari, and mobile devices, such as tablets and phones

# **My Special Invites**

After logging in, you can view your special occasion information.

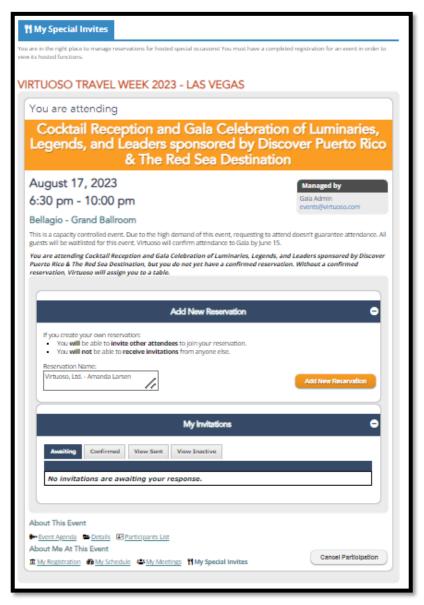
In the top right-corner, click the knife-and-fork icon to go directly to **My Special Invites**. If you are in another section of *My Events*, you can also click **My Special Invites** in the left-side navigation.



If you have access to a special occasion, then it will appear on **My Special Invites**. The tiles are color-coded.

If the special occasion name is in **bright orange**, then you have a confirmed seat but you are not associated with any reservation. From here, you can either...

- 1. Create your own reservation and invite people to sit with you. A reservation only guarantees who you sit with. You can have anywhere between 2-10 people (including you as the host) in your reservation. A reservation does not guarantee you a full table unless you have a reservation with 10 people. Should your reservation have less than 10 people assigned to it after the deadline, Virtuoso will automatically fill the remaining seats.
- 2. You can just keep your confirmed seat without being associated with any reservation. Virtuoso Events will automatically assign you to a table where you can meet new friends and enjoy the evening.
- 3. You can wait to be invited to reservations created by others who are also confirmed to attend the special occasion.



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If the name is in dark orange, you are waitlisted for the special occasion. Since you do not yet have a confirmed seat, you might not attend. You will not be able to create a reservation, be invited to someone's reservation or attend the event until you have been approved by Virtuoso Events.



If the name is grey, then you are not attending, but you can add yourself to the waitlist by clicking the orange "Add Me to The Waitlist" button.



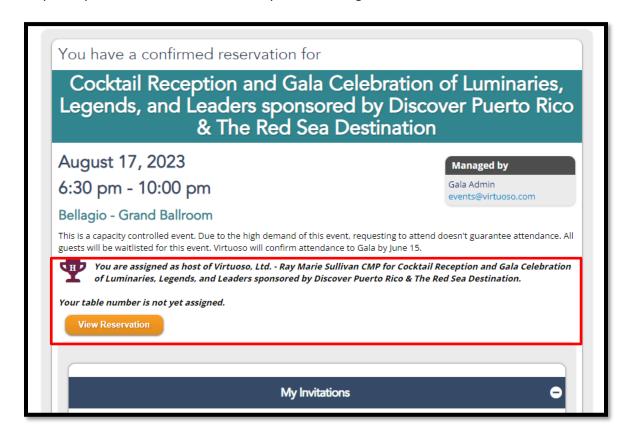
To create a reservation, click the Add New Reservation bar.



If your company or agency plans to have more than one reservation, please be sure to keep the autopopulated reservation name as it appears so that Virtuoso Events can assign your tables near each other.

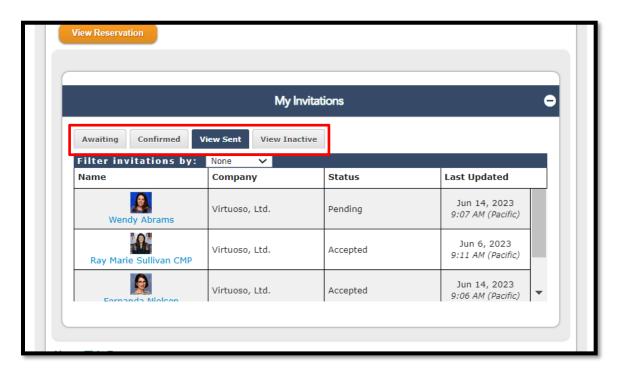
Once you have created the reservation, you are assigned as a host and a burgundy trophy icon will appear.

If you have a confirmed reservation, you'll see the **View Reservation** button. Clicking **View Reservation** takes you to your reservation details where you can invite guests.

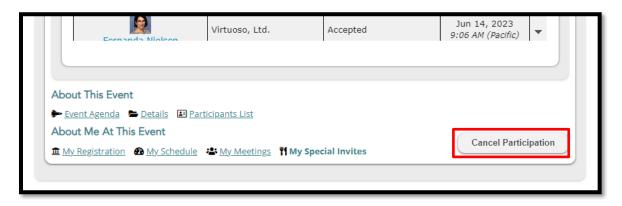


In the My Invitations section, you can view:

- Awaiting Invitations you have been sent but not yet responded to
- Confirmed Your one and only confirmed invitation for a special occasion
- View Sent Invitations (with their current statuses) that you personally sent
- View Inactive Invitations that are declined or cancelled



If the special occasion allows you to cancel your attendance, then the **Cancel Participation** button appears.



#### **Reservation Details**

After clicking View Reservation, you can see your confirmed reservation for that special occasion.

A person can have one and only one confirmed reservation for a special occasion. If you need to manage another reservation, then you will need to log in as the host of that other reservation.

The maximum number of hosts that you can include in a reservation is 2 people.

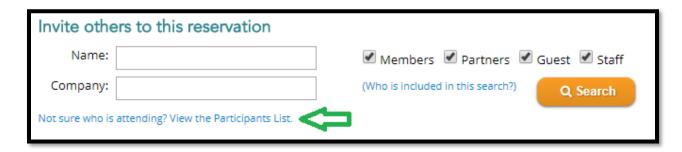
In the grey reservation tile, all attendees with confirmed seats appear with their profile pictures, names, and companies. The total number of seats at your table as well as the number of open seats are shown for reference.

If needed, click the pencil icon to edit your reservation name.



In the *Invite others to this reservation* section, specify a person's name (first or last), a company name, or both to search for registrants to invite. You can also specify user types by checking only the boxes you wish to include.

If you are unsure whom to invite, click the *Participants List* link to see who has a completed registration for the event.

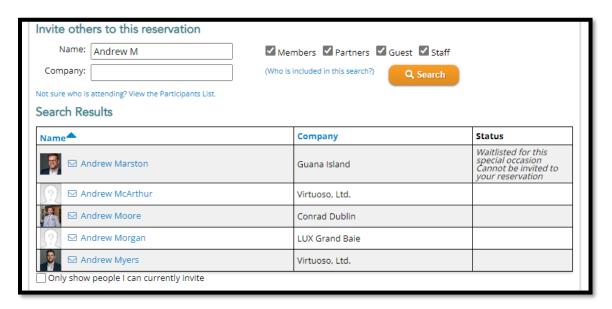


In the Search Results, all registrants in any status can be included.

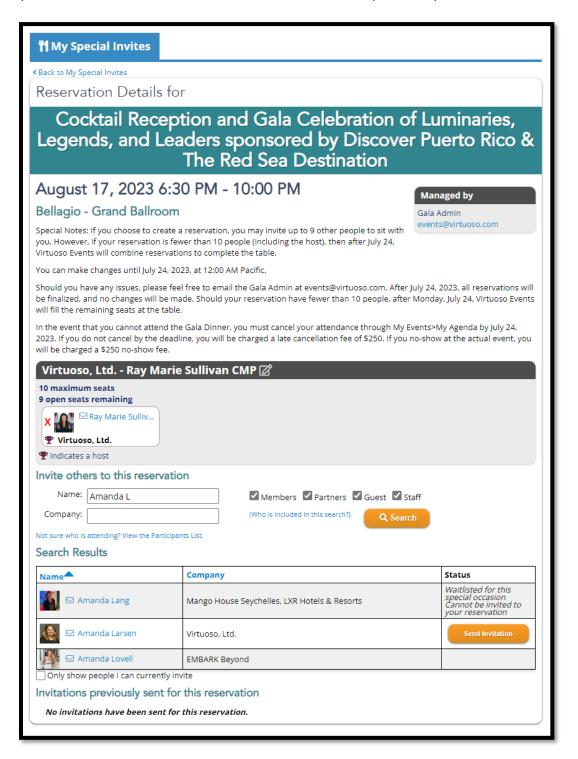
You can invite an attendee only if that attendee:

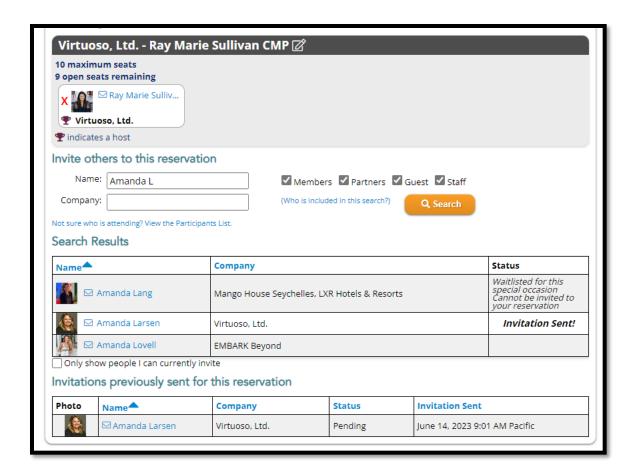
- Has a completed registration
- Is attending the day of the special occasion
- Has been approved to attend that special occasion

To narrow down the results to only the attendees you can invite, check the *Only show people I can currently invite* checkbox below the grid. Click a column name to sort the grid by that column.

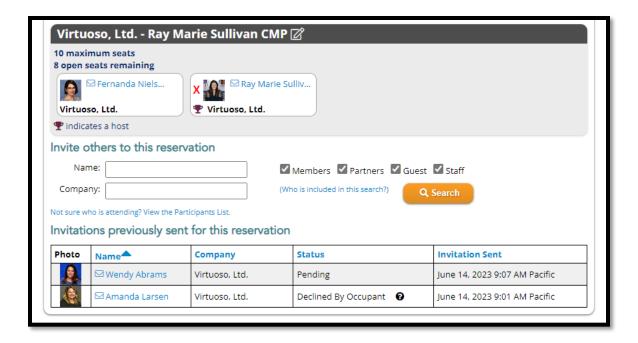


The *Status* column will either include a **Send Invitation** button, a note if that person is currently Waitlisted for the special occasion, or it will be blank if that person has not requested to attend that special occasion. Click **Send Invitation** button to invite that person to your reservation.





The *Invitations previously sent for this reservation* grid shows all non-confirmed invitations for your reservation along with current status.



The *Status* column lets you know why that invitation is not confirmed. Invitations expire after 72 hours, though that time frame may be shortened as the event nears.

When an invitee explicitly declines or cancels an invitation, he or she is prompted to provide a reason why. If the invitee provided a reason, then hover over the question mark to view that message.

Throughout **My Events**, you will see a blue envelope in next to a person's name. Click the envelope or name to send that person a message via the Virtuoso Events site.

